



LifeBalance and Providence Health Plan 2017 Survey Results

"Our clients love that we provide the LifeBalance Program, and we do, too! In the often-complicated world of health care, it's wonderful to be able to promote such a positive, engaging benefit that inspires our members to seek work-life balance and live healthy, happy lives."

- Diane Miner, Account Manager, Providence Health Plan

In April 2017, LifeBalance surveyed Providence Health Plan Account Managers. Of those who participated:

- 100% said that LifeBalance provides value to their clients.
- 83% said that LifeBalance is a valuable member engagement tool for Providence Health Plan.
- 75% said that LifeBalance helps Providence Health Plan differentiate itself from the competition.
- 67% said that LifeBalance is influential in helping Providence Health Plan retain clients.
- 67% said that LifeBalance helps them build or maintain strong client relationships.
- 100% said they would recommend partnering with LifeBalance.

Quotes from survey participants:

"LifeBalance is a real value add for PHP members!"

"I love LifeBalance for my customers and myself!"

"Absolutely LOVE the LifeBalance Program! You're such great partners and a pleasure to work with."

"Our groups love your services, as do PHP caregivers."